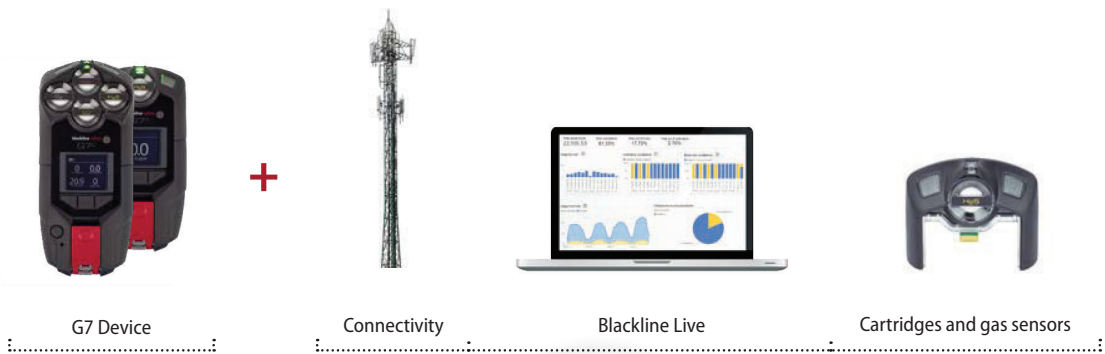


BLACKLINE SERVICES

Service plans are how we deliver our comprehensive array of services to you and your teams. Like the rest of our portfolio, service plans are completely customizable to accommodate any scenario — core services are included with every service plan, while optional services can be added-on to tailor system functionality.



CORE SERVICES



Connectivity

G7's integrated 3G and satellite connectivity is the critical link between the device user in the field and all the other tools and services Blackline provides. Service plans deliver unlimited access to multiple cellular carriers and Iridium's unparalleled global satellite network. All device data is securely transmitted for compliance and usage reporting, and configurations and firmware updates are updated wirelessly without taking devices out of the field.



Blackline Live portal

Blackline Live is a state-of-the-art web portal that's securely accessible from any internet-connected computer or mobile device. Multiple members of an organization can be invited to create accounts and log in to the system for no additional cost. Tailor permissions for account users, giving only the required level of access to individuals. Our cloud-hosted servers deliver unlimited data storage, allowing you to dive deep into data to investigate and optimize operations.

- Wireless device configuration
- Automated compliance dashboard
- Blackline Analytics, data management and reporting

For those choosing to add real-time options (page 10) to their systems, the safety status of every team member is visible at a glance on a live map in Blackline Live. Easily identify where an employee is, and view the type and status of an alert the moment it happens.



Compliance dashboard

Accessed in Blackline Live, the live compliance dashboard delivers a real-world view of G7 fleet compliance. G7 devices automatically record all gas detection bump test and calibration data, and uploads it to Blackline Live when in areas of connectivity. Compliance data is simply and clearly displayed in a series of charts and graphs, indicating key insights that can be used to optimize gas detection compliance programs.



Blackline Analytics

Blackline Analytics delivers a complete view of a fleet's operations. G7 devices deliver more data than ever before, compiled in Blackline Analytics for straightforward review and to provide insights over time. Easily identify how and where equipment is being used, where hazards are being encountered and even determine which assets are performing well and which can be leveraged better.

Every bump test, calibration, gas exposure and usage session is automatically recorded for hassle-free reporting. By leveraging integrated connectivity and automated data collection, G7 builds a body of data today, providing measurable performance for tomorrow.



Cartridge and gas sensor service

We stand by our sensors — if our Customer Care team can't troubleshoot your issue, we'll overnight you a new cartridge. Choose from a Standard (no-gas), Single-gas Diffusion, Multi-gas Diffusion and Multi-gas Pump Cartridge, and then from a range of sensors to address the demands of your environment.

Standard Sensors

- Hydrogen sulfide (H₂S)
- High-range hydrogen sulfide (H₂S)
- Combustible (LEL-infrared)
- Oxygen (O₂)
- Carbon monoxide (CO)
- Hydrogen-resistant (CO-H)
- Sulfur dioxide (SO₂)

Premium Sensors

- Ammonia (NH₃)
- High-range ammonia (NH₃)
- High-range carbon monoxide (CO)
- Chlorine (Cl₂)
- Chlorine dioxide (ClO₂)
- Carbon dioxide (CO₂)
- Hydrogen cyanide (HCN)
- Photoionization (PID)
- CO+H₂S (COSH)



Blackline Connect API

Blackline Connect software APIs provide customers with access to raw data, delivering freedom to integrate into other software systems.

- **BLACKLINE CONNECT PUSH:** real-time alerts from the Blackline Safety Network pushed to a customer's existing system
- **BLACKLINE CONNECT POLL:** provides access to the last known location and alert information of a device
- **BLACKLINE CONNECT CONTROL:** provides better integration of user information and device assignment data into a customer's back-end system

BLACKLINE SERVICES

OPTIONAL SERVICES

Allow incidents to be addressed as they happen. G7 is the only solution that can confidently identify the real-time whereabouts and wellbeing of workers in the field. Optional services leverage G7's connectivity to link employees with monitoring personnel, and work best for teams with fairly consistent cellular or satellite connectivity in their environments.

Real-time alerts

Required for both self-monitored and Blackline-monitored customers. G7 devices can be configured to detect incidents and signal for help as they happen, notifying live monitoring personnel who can initialize an emergency response. Real-time alerts include the manual SOS latch and automated fall, no-motion and missed check-in detection.

Safety Operations Center (SOC)

Delivering professional safety monitoring and emergency response management for teams in the field, Blackline's in-house SOC focuses on monitoring the wellbeing of employees. Personnel manage all alerts in real-time from receipt to resolution following tailored and documented emergency response protocols.

Two-way voice calling

In the event of an emergency, G7c users can instantly connect with monitoring personnel via G7c's built-in two-way speakerphone. Two-way text messaging is also available, for both G7c and G7x users.

Push-to-talk

New G7c devices feature push-to-talk (PTT) functionality. Push-to-talk allows G7c to function similarly to a walkie-talkie — G7c device users in the same organization and on the same channel are able to have two-way conversations with one another in real-time.

Service Plan Options

	G7 Insight	G7 Insight with push-to-talk	Self-monitored, no voice	Self-monitored, with voice	SOC-monitored, no voice	SOC-monitored, with voice	SOC-monitored, with voice & PTT
Connectivity	●	●	●	●	●	●	●
Blackline Live access	●	●	●	●	●	●	●
Compliance dashboard	●	●	●	●	●	●	●
Blackline Analytics	●	●	●	●	●	●	●
Cartridge and gas sensor service	●	●	●	●	●	●	●
Real-time alerts			●	●	●	●	●
SOC safety monitoring					●	●	●
Two-way voice calling (G7c)				●		●	●
Push-to-talk (G7c)		●					●

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